

What happens when you make a credit or debit purchase at one of Park Vending's locations?



With more vending machines accepting payment by credit and debit cards, consumers are less likely to go digging in their pockets for loose change when they get the urge for a snack or drink.

Our payment processing service, USA Technologies, provides 24/7 consumer service for questions regarding your purchase. USAT's support number appears on all consumer receipts and in the transaction line item on the cardholder's monthly credit card statement. Consumers can call USAT with any transaction billing questions.

- Request a [REFUND](#). All form fields are required.
- Request a [RECEIPT](#). All form fields are required.
- Inquiries as to where the transaction took place (if customer is unsure)
- [Consumer FAQs](#)
- Email: customerservice@usatech.com
- Phone: 1-888-561-4748

Q: I have a PENDING charge on my bank statement - WHY?

A: The PENDING charge is because you or a family member used a DEBIT or CREDIT card for a recent transaction. BANK's use an "estimated" amount as a HOLD or Pending against your account balance until the ACTUAL sale amount is posted to your account.

Q: When will the PENDING or HOLD amount disappear?

A: It can take your BANK up to 24 - 72 hours to clear the PENDING or HOLD amount.

Q: I have an OVERCHARGE amount on my bank statement - WHY?

A: The OVERCHARGE amount is also called a PENDING or a HOLD amount.

Pending or Hold amounts appear on your statement because you or a family member used a DEBIT or CREDIT card in a recent transaction.

For example, Vending machines, Hotels or Car Rentals use an "estimated amount" or a "Pending Amount" because the total or final transaction amount is not known at the time of the CARD authorization.

Q: How do I obtain a REFUND for an item or service that I did not receive?

A: Fill out and submit the [refund form](#). All form fields are required.

Q: How do I obtain a RECEIPT?

A: Fill out and submit the [receipt form](#). All form fields are required.